

PROJECT PORTFOLIO

Disaster Recovery & Business Continuity



Introduction

Nephin and its team have worked in a wide variety of industries, both nationally and internationally. This work ranges from designing large, cutting-edge facilities for large technology companies to developing a detailed DR Technology strategy for one of America's largest financial services companies; from strategizing and managing the complete technology overhaul and global expansion of consulting and advisory firms, to developing energy solutions for a European government agency.

Below you'll find out how we helped clients with our Design, Consulting & Management services.

Note: Due to contract clauses, some clients prefer not to have their company name published by third parties. Project details may also be limited to protect client interests in relation to site locations, technology choices, architecture specifics, etc.



DR Data Center Migration

Industry/Position: Financial Services; \$250B+ AUM

Services leveraged: IT Consulting, Management

Company profile: This client is one of America's top Financial Services companies, headquartered in Boston, MA. Its strong business reputation is supported by a robust IT Infrastructure and DR/BC plan.

Challenge: With over 700 documented applications and services, and a workforce spread across the US, Europe and Asia, the data-center migration project required intense attention to detail and planning foresight to ensure that customers were not negatively affected.

Solution: Nephin provided assistance and expertise in the following areas:

- Application review, migration planning
- Strategy assessment, development and documentation
- Infrastructure architecture review, development and documentation
- CMDB attribute analysis and updates
- IT and business team coordination
- Vendor scope development and management
- Data-center construction management
- Project planning and management of migration

One of Nephin's senior consulting resources was responsible for the Strategy & Architecture Development, Application & Logistics Planning, and initiation of the migration process, before turning over to a project management team.



Corporate Executive Board – DR Data Center Assessment

Industry/Position: Services, Consulting; billion-dollar public company

Services leveraged: IT & Energy Consulting

Company profile: The Corporate Executive Board (CEB) enables superior business outcomes by delivering authoritative data and tools, best-practice research, and peer insight to the leaders of the world's great enterprises. It has one of the world's largest private repositories of confidential corporate information, gathered through member research and executive roundtables. Security and continual access to that data are thus essential.

Challenge: CEB, headquartered in Washington, DC, has operations spread across the US, Europe, Asia and Australia. Since the migration windows were limited, close coordination was required for testing and continued access.

Solution: Nephin's Chief Consultant and Project Manager was responsible for:

- Facility: accessibility, condition, status and exposure to geographic, climatic, seismic and other conditions, tier standard
- Electrical: utility company support, internal and external pathways, schematic, site capabilities, status, condition, utilization, limitations, generator options, UPS options, management solutions, maintenance and support, tier standard
- Mechanical: building and tenant system status and condition review, AH and RTU capacities, utilization, management solutions, maintenance and support, tier standard
- IT Infrastructure: Telco access, entrance rooms, type 1 carriers, internal and external pathways, rack infrastructure, cable support, layout and efficiency, monitoring and management
- Misc: security systems, fire detection and protection, floor type and capacities, filtration, policy and procedures, support, management, organization



CRICO - DR/BC Planning, Infrastructure Design, Assessment

Industry/Position: Insurance Services; private company

Services leveraged: IT Design, Consulting, Management

Company profile: CRICO serves the insurance needs of a large and prestigious medical community. Serving nearly 12,000 physicians, 25 hospitals and 240 healthcare organizations requires an outstanding team and a reliable technology infrastructure.

Challenge: As part of a DR/BC initiative, CRICO required assistance in a number of areas.

Solution: A Nephin consultant delivered the assistance and expertise in the following areas:

- Infrastructure assessment
- Infrastructure strategy and DR architecture
- Business Impact Analysis (BIA)
- Documentation of RPO and RTO requirements
- Work with business and IT leaders to develop detailed DR and BC plans
- Deployment of online tool to manage documentation and plans
- Infrastructure deployment management
- DRP and BCP testing, plan refinement



Summary

Nephin will work with you to swiftly provide creative solutions and identify the best resources to solve your challenges.

If you'd like to learn more about the project examples and how we can help you, please $\underline{contact}$ \underline{us} .